ClickShare CX-20

Easy wireless conferencing for small meeting rooms and huddle spaces



- Entry-level wireless conferencing model
- Run video meetings from your laptop
- Iconic ClickShare Button for employees and guests
- 100% secure, encrypted and cloud-managed

ClickShare CX-20 enables wireless conferencing in small meeting spaces. When you walk into the meeting room, ClickShare automatically connects you to room devices like cameras, mics, speakers, sound bars and displays.

Start a meeting from your laptop within seconds, using your preferred video conferencing platform. Make hybrid meetings easy, with just one click on the ClickShare Button or the ClickShare App, both for employees and guests.



Product specifications

CLICKSHARE CX-20

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ClickShare Base Unit dimensions	
Dimensions (HxWxD)	34 mm x 135 mm x 135 mm
Power supply	Standard 110/220 V AC plug or USB-C (only Gen2)
Power consumption	Operational: 5-10W, 24W Max
Weight	900 gr
General specifications	
Operating system	Windows 10 and higher macOS 11 (BigSur) and higher Android v11 and higher (ClickShare App) iOS 14 and higher (ClickShare App)
System requirements	For a smooth experience with Microsoft Teams or Zoom Minimum: Intel i3 dual-core processor / 8GB RAM / OS: Windows 10 latest build or Mojave latest build Recommended: Intel i5 4-core processor / 8GB RAM / OS: Windows 10 latest build or Mac OS latest build
Video outputs	4K UHD (3840*2160) @ 30Hz. HDMI 1.4b or USB-C DisplayPort 1.2 (only Gen2)
Audio output	USB, HDMI
USB	1 X USB-A, 1 X USB-C
ClickShare Buttons	1
ClickShare App	Desktop & Mobile
Native protocols	Airplay, Google Cast, Miracast
Maximum number of simultaneous connections (with Buttons and/or App)	32
Noise Level	Max. 25dBA @ 0-30°C Max. 30dBA @ 30-40°C
Authentication protocol	WPA2-PSK in stand alone mode WPA2-PSK or IEEE 802.1X using the ClickShare Button in network integration mode
Wireless transmission protocol	IEEE 802.11 a/g/n/ac and IEEE 802.15.1
Reach	Max. 30m (100 ft) between ClickShare Button and ClickShare Base Unit Frequency band 2.4 GHZ and 5 GHz (DFS)
Frequency band	2.4 GHZ and 5 GHz (DFS channels supported in select number of countries)
Connections	1x Ethernet LAN 1Gbit 1x USB-C 2.0 (front); 1x USB-A 2.0 (front) -only Gen2: 1x USB-C 3.0 (front); 1x USB-A 3.0 (front)
Temperature range	Operating: 0°C to +40°C (+32°F to +104°F) Max: 35°C (95°F) at 3000m Storage: -20°C to +60°C (-4°F to +140°F)
Humidity	Storage: 0 to 90% relative humidity, non-condensing Operation: 0 to 85% relative humidity, non-condensing
Anti-theft system	Kensington lock
Certifications	FCC/CE
Touch screen support & Interactivity	I
Wireless conferencing	via App or Button
Local view	Local view of the room display only
Network connection	LAN & WiFi
Management and reporting	Yes
Warranty	1 year standard. 5 years coverage via SmartCare

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