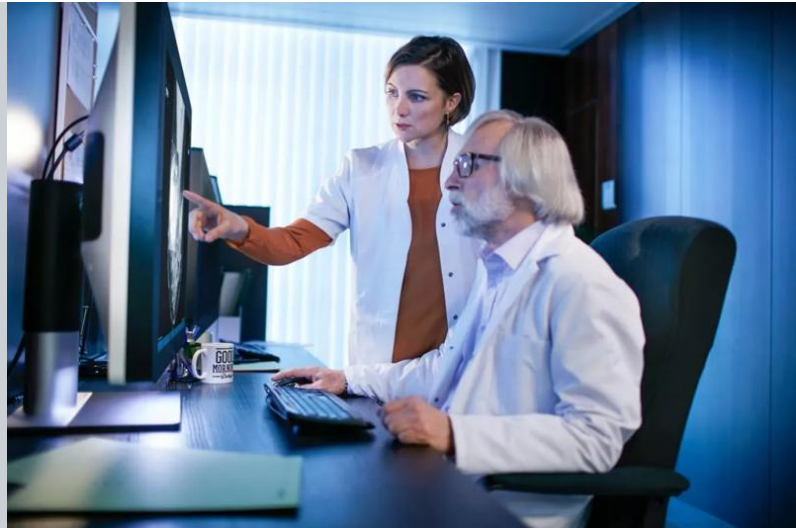


# ImageCare healthcare services

Ensuring ultimate peace of mind



- **Flexible service options to suit your needs**
- **Professional helpdesk**
- **For maximum uptime of your Barco products**

## **Professional support anywhere, anytime**

Barco has developed a network of regional service centers active on every continent. Experienced and highly qualified support personnel -familiar with your local language and requirements -are at your service for professional support, fast problem solving, and in-depth technical expertise.

Log on to eSupport or [my.barco.com](http://my.barco.com)

## **Hotline**

Our hotline provides you with prompt phone support. A team of experienced support representatives is at your disposal for professional assistance in your own language.

## **24/7 online support**

For quick self-help around the clock, 365 days a year, you can rely on Barco's online platform. It is your easy web resource for service requests, driver downloads, product manuals, white papers, etc. In addition, Barco has established a dedicated extranet that offers even more advanced support functions, such as technical documentation or software updates.

## **Training courses**

Barco's service offering is completed with a variety of training programs brought to you by competent instructors with extensive product experience. These training sessions can be tailored to your specific requirements and organized either on site or at Barco.

## **On-site support**

Barco engineers can also provide you with the assistance you need on your premises. A team of professional service experts can support you with maintenance and consultancy, preventive or remedial assistance, acceptance testing, constancy checks, and more.