

EssentialCare for ClickShare

The EssentialCare 5 year package is sold in addition to new ClickShare units or as 1 year package for your installed base.



- **24/7 online self-service portal**
- **Professional helpdesk**
- **Express shipment of replacement parts**

When hardware or software issues come up, a quick and cost-effective solution is of the essence. ClickShare EssentialCare assures your peace of mind in case of hardware failures and makes sure you can return to enjoying your ClickShare meeting experience ASAP. The EssentialCare service package warrants priority access to our Barco experts and faster replacement of your ClickShare unit in case of a defect.

EssentialCare is a service package designed by Barco to improve the service experience of ClickShare customers through enhanced service and support levels. It is available as a 5 year package to be sold with new ClickShare units at the time of sale, and as a 1 year package to extend the warranty of the legacy ClickShare installed base.