

# EssentialCare for Entertainment

EssentialCare maintenance contract & supplementary service options



- **24/7 access to priority support**
- **Rely on upfront replacements**
- **Enjoy the peace-of-mind**
- **Global coverage**

The show must go on! That's why all our products have been designed to survive the most challenging conditions, and innovative technologies such as laser light sources prolong their lifetimes. On top of this both fixed installations and the events business can benefit from a total modular service solution guaranteeing worry-free outcomes for all parties involved: BarcoCare.

## **EssentialCare**

EssentialCare offers support that upgrades and extends the standard warranty available on all Barco products. The service contract ensures you get 24/7 priority treatment with reduced response times from the helpdesk and assured fast parts shipments. But did you know we also have custom service packages available for your projectors and image processors?

[Learn more about EssentialCare for simulation projectors here](#)

[Learn more about EssentialCare for G-series projectors here](#)

[Learn more about EssentialCare for F80 projectors here](#)

[Learn more about EssentialCare for I600 projectors here](#)

[Learn more about EssentialCare for UDM, UDX, QDX projectors here](#)

[Learn more about EssentialCare for image processing here](#)

## **Supplementary service options**

- on-site support: rely on an unlimited number of interventions with on-site

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- preventive maintenance: benefit from a yearly visit to ensure your system is working at its top level
- training: learn to diagnose and repair your unit
- 24/7 expert hotline: know that Barco product expert help is always within reach

Some service offerings may not be available in all regions. For availability of services in your country, please check with your Barco Sales representative.