

EssentialCare for LED

EssentialCare maintenance and support services for LED



- **Up to 10 years complete peace of mind**
- **Batch-compatible LED replacement modules**
- **Helpdesk priority treatment**

Long-term complete peace-of-mind with guaranteed display uniformity and fast resolution

- Run your LED display (XT, NT or TruePix series) with full confidence and complete peace-of-mind with 10 years of dedicated service and support for your system. With over 50 years of visualization experience in mission-critical environments across various industries, you can rely on Barco as a solid and reliable service partner.
- Enjoy guaranteed color consistency across your LED display during the entire contract period. Servicing is exclusively done with fully batch compatible replacement modules that meet the specs of your original tiles. A uniform image, now and well into the future.
- Have spare LED tiles at your disposal to cover potential handling damages during the installation. The EssentialCare contract also gives you access to onsite spare parts for immediate remediation.
- Benefit from priority support with helpdesk responses to your tickets within four business hours, and spare parts assured to leave the next business day per express shipment.
- Advanced swap for all components

Some service offerings may not be available in all regions. For availability of services in your country, please check with your Barco Sales representative