Real-time Patient Feedback software

Patient feedback software for interactive patient care

Within the healthcare environment, there is a demonstrable need for hospitals to actively seek out patient feedback in order to meet the challenges of enhancing the patient care experience.

A deeper understanding of how patients view the care they receive is essential to the goal of service improvement, making the collection of patient feedback a crucial measure for healthcare providers.

Using the power of existing point-of-care systems directly at the patient bedside, Real-time Patient Feedback from the Bedside (RTPF) software delivers an interactive, electronic feedback service that is available to patients at any time during their hospital stay.

Your benefits?

- Capture patient feedback and address patient needs in real time

- Improve hospital performance through data collection and reporting

- Increase response rates by providing an independent platform

- Empower patients throughout their care journey and increase satisfaction

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