

4 simple steps to the best ClickShare experience in your company

ClickShare

What steps can you take to ensure the best ClickShare experience for your meeting room users? Avoid phone calls to the helpdesk or security issues with employee laptops.



STEP 01

Keep Base Units up-to-date

Make ClickShare collaboration seamless and secure.

- Regularly update your units with the latest ClickShare software.
- Quarterly software releases bring new functionalities, improved user experience and increased stability and security for all users.

More info

Tip! For easy updates:

- Enable auto-update in the ClickShare web configurator
- Keep your unit connected to the network
- Use our XMS management platform for scheduled updates



STEP 02

Deploy the ClickShare Desktop App

Create the best hybrid meeting experience for your users.

- Go for one approach to wireless conferencing with ClickShare.
- Make workflows easier and create one unified user experience in all rooms.
- Even if users prefer the Button to connect to the room, they will get a quicker connection with the App running on their computer.
- Walk in and connect to any meeting room in your workplace



STEP 03

Update the ClickShare Windows Driver

The ClickShare Windows Driver automatically starts up the ClickShare App when a Button is plugged in.

- No action is needed from the user.
- The driver is installed automatically when a Button is plugged in for the first time.
- Windows Updates keep the driver up-to-date at all times

Ensure that the latest version of the ClickShare Windows Driver can be downloaded from the Windows Update Catalog in your organization to deliver a fluent experience.



STEP 04

Go for a user-friendly configuration

Help meeting room users find and use ClickShare.

- Give your units a clear name, link a unit to the name of the meeting room it's in.
- Set up the wallpaper with instructions or a welcome message.
- Make sure the language settings are correct.
- Check if a demo video or quick start guide is needed.

Download the App



Your users want to enjoy quick meetings and video calls. They hate complex meeting room set-ups. See how ClickShare can help you to bring hybrid collaboration to the next level in your company.

Discover ClickShare