

On-site spares kit

Increasing uptime and productivity



On-site spares kit contains a selection of critical spare parts. This highly speeds up the repairing process, and limits the downtime of your installation.

We solve:

- Not meeting customer SLA due to system downtime (hours)
- Time consuming PO approval flows
- Replacement parts not available when needed

Our performance:

- Delivery of a local spare kit containing the most frequently needed replacement parts

Services organization:

- 400+ skilled services engineers
- Global coverage of service centers and partners
- Experience based on 15 billion operational hours with 24/7 displays
- Customer loyalty score of 83
- 94% of customers with a service contract with Barco indicate they are satisfied to very satisfied with the delivered services
- 1500 additional Barco certified engineers each year