## **Express dispatch**

Speed up the logistics





Express dispatch is the fastest way to get your replacement parts onsite .<sup>(\*)</sup>

## We solve:

• Not meeting customer SLA due to system downtime • Waiting for support in case of an emergency • Replacement material not available when needed

## Our deliverables:

• Same business day dispatch • Express shipment

## Services organization:

• 400+ skilled services engineers • Global coverage of service centers and partners • Experience based on 15 billion operational hours with 24/7 displays • Customer loyalty score of 83 • 94% of customers with a service contract with Barco indicate they are satisfied to very satisfied with the delivered services • 1500 additional Barco certified engineers each year

(\*) Only available as an option during Warranty, CorePlus, and Partner CorePlus.

